CARDHOLDER (CH) - JAM Nomination

1. AOPC/OAOPC/ (AA) Nominates user for CO/ABD/CH Role → Nominee receives email w/ instructions
2. Nominee registers in PIEE or adds additional role. (role is auto-added) → Token email sent to supervisor for ROLE approval
3. Supervisor accepts role → Nomination is marked as used
4. Supervisor rejects role

CARDHOLDER (CH) - JAM Appointment

1. Nominee and Nominator receive email to initiate APPOINTMENT
2. Initiator selects CH Appointee → Sprvsr takes action
3. Appointee supervisor receives appointment → DAS Reviews/Takes Action on CH appointment
4. Did initiator have delegating authority? → No → Reject
   Yes → Approve
5. Notification sent to GAM and may activate role
6. Appointment is active → Appointee receives email w/ token
7. Appointee approves → Appointment is sent back – Notifications are sent
8. Appointee rejects → No → Reject

Did initiator have delegating authority?
Yes
No
Reject
Approve