

Notice

You are accessing a U.S. Government information system for authorized use only.

By using this IS (which includes any of its components) you agree to the following conditions:

The USG routinely intercepts and monitors communications occurring on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.

At any time, the USG may inspect and seize data stored on this IS.

Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG-authorized purpose.

This IS includes security measures (e.g., authentication and access controls) to protect USG interests—not for your personal benefit or privacy.

Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

Notice

Wide Area Workflow is best experienced at a screen resolution of 1024x768 pixels.

Accept

WARNING!

DO NOT use the browser BACK BUTTON within the WAWF application.

The browser's BACK BUTTON is not supported within the WAWF application when using electronic forms.

Pressing the browser's BACK BUTTON will cause the loss of data not yet saved to the server and will result in the application not performing as intended.

DO NOT use the backspace key in any uneditable field, as this will function as the back button.

Where they exist, use the PREVIOUS or CANCEL buttons to return to a previous page within the WAWF application.

The security accreditation level of this site is Unclassified FOUO and below.

Do not process, store, or transmit information classified above the accreditation level of this system.

WAWF Vendor Customer Support demonstration.

On the WAWF Footer Section, click the "Vendor Customer Support" link.

Note: Footer section is displayed on most WAWF pages.



Wide Area Workflow

Vendor Customer Support

For questions on how to use Wide Area Workflow including how to submit your document please refer to [Web Based Training](#)

Click the "Web Based Training" link to go to the WBT site.

For questions or concerns with the information on your contract or the current status of an existing payment request, please contact your Contracting Officer.

NOTE: The WAWF Helpdesk CANNOT take any action on your document.

For payment status, please validate the invoice in question. If your invoice/receiving report/combo/voucher etc is in a processed status, please contact DFAS for payment information or go to [My Invoice](#)

Click the "My Invoice" link to go to the My Invoice site.

Technical Support

If you are experiencing technical problems with Wide Area Workflow, please contact the DISA DECC Ogden Electronic Business Service Desk or click on the link under the Agency Name column below to submit your issue to the Ogden Help Desk.

Agency Name	Agency Primary Email	CONUS Only	Commercial Phone	Commercial Fax	DSN Phone	DSN Fax
Ogden Help Desk	TEST- cscassig@csd.disa.mil	1-866-618-5988	801-605-7095		801-605-7453	

Close



[Home](#) [Instructions](#) [News](#) [F.A.Q.](#) [Links](#)

NOTICE: The CCO-MYINVOICEHELP@DFAS.MIL email address is no longer active. Efforts are under way to update elements of the myInvoice application/documentation referencing this mailbox to reflect the current mailbox: CCO-SYSTEMS-SUPPORT-HELPDESK@DFAS.MIL

- [Log-In](#)
- ["How to" Instructions](#)
- [Recent Changes \(Aug 2008\)](#)
- [Government Registration](#)
- [Vendor Registration](#)
- [Foreign Vendor Registration](#)

After clicking the "My Invoice" link, the myInvoice site will be displayed.

STANDARD MANDATORY
DOD NOTICE AND CONSENT BANNER

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Ogden Help Desk	TEST- cscassig@csd.disa.mil	1-866-618-5988	801-605-7095	801-605-7453		



Click the "Ogden Help Desk" link.

Close

Use this form to submit Issues with WAWF or the WAWF web site. After you have completed and submitted this form, an email will be sent to the agency listed under Submit Issue To.

* Asterisk indicates required entry.

Topic		Submit Issue To	
<input type="text" value="Account Update/Modifications"/>		<input type="text" value="Ogden Help Desk"/>	
First Name *	Last Name *	Email Address *	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Phone Number *	Location Code (CAGE or DoDAAC)	Organization	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Detailed Problem Description *

Form is displayed, use this to submit your issue to the Help Desk.

Note: Make sure you give the Help Desk all the information you can. The more information, the better.

Submit

Previous

Close

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Topic		Submit Issue To	
Account Update/Modifications 		Ogden Help Desk	
Account Update/Modifications		Last Name *	Email Address *
Activation		<input type="text"/>	<input type="text"/>
Attachments			
CAC/PKI Certificates			
Cage Code		Location Code (CAGE or DoDAAC)	Organization
Document Creation/Submission		<input type="text"/>	<input type="text"/>
Dodaac			
General Information			
Org Email			
Other			
PC or Browser Setup/Configuration			
Password/Disabled Account			
Payment information			
Recall/Reject/Void Documents			
Registration			
SFTP/EDI Issues			
View/Search/Missing Documents			
WAWF Enhancements/Change Requests			
WAWF Outage/Errors/Performance			



Select a Topic from the dropdown list.

Use this form to submit Issues with WAWF or the WAWF web site. After you have completed and submitted this form, an email will be sent to the agency listed under Submit Issue To.

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Topic		Submit Issue To	
General Information <input type="button" value="v"/>		Ogden Help Desk	
First Name *		Last Name *	Email Address *
John		Doe	wawf@caci.com
Phone Number *		Location Code (CAGE or DoDAAC)	Organization
444-444-4444		06481	Vendor

Detailed Problem Description *

Having a problem resetting my password, can you help?

Try and give as much information as possible to include:

- Browser Type and version.
- Document Type.
- Steps to recreate the problem.

Submit

Previous



Click the "Submit" button to submit the issue, click the "Previous" button to return to the previous page.

After submitting, will receive a success page.

Submit Issue

Your issue was submitted successfully.

End of presentation of Vendor Customer Support.

Close