

Notice

You are accessing a U.S. Government (USG) information system that is intended for authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

The USG routinely intercepts and monitors communications occurring on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.

At any time, the USG may inspect and seize data stored on this IS.

Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG-authorized purpose.

This IS includes security measures (e.g., authentication and access controls) to protect USG interests—not for your personal benefit or privacy.

Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

This is an overview of the WAWF "Government Customer Support" link.

DO NOT use the browser BACK BUTTON within the WAWF application.

The browser's BACK BUTTON is not supported within the WAWF application when completing electronic forms.

Use of this button will cause the loss of data not yet saved to the server and will result in the application not performing as intended.

DO NOT use the backspace key in any uneditable field, as this will function as the back button.

Where they exist, use the PREVIOUS or CANCEL buttons to return to a previous page within the WAWF application.

The security accreditation level of this site is Unclassified FOUO and below.

Do not process, store, or transmit information classified above the accreditation level of this system.



Notice

Wide Area Workflow is best experienced at a screen resolution greater than

Click on the "Government Customer Support" link in the footer section.

Accept

Government Customer Support

For questions on how to use Wide Area Workflow including how to perform your designated responsibilities...

For questions or concerns with your WAWF Account including a locked account or user inactivation, please contact your respective Service or Agency Helpdesk.

Agency Name	Agency Primary Email	Commercial F...
Air Force Help Desk	TEST-WAWF.Team@wpafb.af.mil	
Army Help Desk	TEST-cco-ec-army-wawf-helpdesk@dfas.mil	
Marine Corps Help Desk	TEST-susan.s.dibianca@lmco.com	
Navy Help Desk	TEST-CCL-EC-Navy-WAWF-Helpdesk@dfas.mil	
DCMA Help Desk	TEST-helpdesk@dcma.mil	
DFAS Help Desk	TEST-cscassig@csd.disa.mil	
DISA Help Desk	TEST-Susan.DAdamo@disa.mil	

DO NOT use the browser BACK BUTTON within the WAWF application.

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confidential. See User Agreement for details.

Notice

Wide Area Workflow is best experienced at a screen resolution of 1024x768.

A new browser window will popup with the "Government Customer Support" page displayed.

Accept



Government Customer Support

For questions on how to use Wide Area Workflow including how to perform your designated responsibility please refer to [Web Based Training](#)

For questions or concerns with your WAWF Account including a locked account or user inactivation, please contact your Group Administrator (GAM). If you do not know who your GAM is, you may contact your respective Service or Agency Helpdesk.

Agency Name	Agency Primary Email	Commercial Phone	Commercial Fax	DSN Phone	DSN Fax
Air Force Help Desk	TEST-WAWF.Team@wpafb.af.mil				
Army Help Desk	TEST-cco-ec-army-wawf-helpdesk@dfas.mil				
Marine Corps Help Desk	TEST-susan.s.dibianca@lmco.com				
Navy Help Desk	TEST-CCL-EC-Navy-WAWF-Helpdesk@dfas.mil				
DCMA Help Desk	TEST-helpdesk@dcma.mil				
DFAS Help Desk	TEST-cscassig@csd.disa.mil				
DISA Help Desk	TEST-Susan.DAdamo@disa.mil				
DLA Help Desk	TEST-wawf@dla.mil				

You will be presented a list of links of agency names, select your respective Service or Agency Helpdesk.

If you are experiencing technical problems with WAWF, click on the "Ogden Help Desk" link.

Technical Support

If you are experiencing technical problems with Wide Area Workflow, please contact the DISA DECC Ogden Electronic Business Service Desk or click on the link under the Agency Name column below to submit your issue to the Ogden Help Desk.

Agency Name	Agency Primary Email	CONUS Only	Commercial Phone	Commercial Fax	DSN Phone	DSN Fax
Ogden Help Desk	TEST- cscassig@csd.disa.mil	1-866-618-5988	801-605-7095	801-605-7453		

Close

The "Submit Issue" page is displayed.

Submit Issue

Use this form to submit Issues with WAWF or the WAWF web site. After you have completed and submitted this form, an email will be sent to the agency listed under Submit Issue To.

* Asterisk indicates required entry.

Topic	Submit Issue To	
Account Update/Modifications	Air Force Help Desk	
Last Name *	Email Address *	
Location Code (CAGE or DoDAAC)	Organization	

- Account Update/Modifications
- Account Update/Modifications
- Activation
- Attachments
- CAC/PKI Certificates
- Cage Code
- Document Creation/Submission
- Dodaac
- General Information
- Org Email
- Other
- PC or Browser Setup/Configuration
- Password/Disabled Account
- Payment information
- Recall/Reject/Void Documents
- Registration
- SFTP/EDI Issues
- View/Search/Missing Documents
- WAWF Enhancements/Change Requests
- WAWF Outage/Errors/Performance

Select a "Topic" from the dropdown list.

Submit Issue

Use this form to submit Issues with WAWF or the WAWF web site. After you have completed and submitted this form, an email will be sent to the agency listed under Submit Issue To.

* Asterisk indicates required entry.

Topic		Submit Issue To	
<input type="text" value="Activation"/>		<input type="text" value="Air Force Help Desk"/>	
First Name *	Last Name *	Email Address *	
<input type="text" value="John"/>	<input type="text" value="Doe"/>	<input type="text" value="wawf@caci.com"/>	
Phone Number *	Location Code (CAGE or DoDAAC)	Organization	
<input type="text" value="444-444-4444"/>	<input type="text" value="06481"/>	<input type="text" value="Tester"/>	

Detailed Problem Description *

Had a problem with activating a user.

Fill in all the information requested. The more information the better. Information should include your WAWF role, type browser, and a detailed description of the problem.

After filling in all the information, click the "Submit" button.

Submit Issue

Your issue was submitted successfully.

The "Submit Issue" success page will be displayed.
Email will be sent to the respective Help Desk.

Close

Wide Area Workflow

Government Customer Support

For questions on how to use Wide Area Workflow including how to perform your designated responsibility please refer to [Web Based Training](#)

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DFAS Help Desk	TEST-cscassig@csd.disa.mil				
DISA Help Desk	TEST-Susan.DAdamo@disa.mil				
DLA Help Desk	TEST-wawf@dla.mil				

End of Overview of the WAWF "Government Customer Support" link.

Data Table

Technical Support

If you are experiencing technical problems with Wide Area Workflow, please contact the DISA DECC Ogden Electronic Business Service Desk or click on the link under the Agency Name column below to submit your issue to the Ogden Help Desk.

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Ogden Help Desk	TEST- cscassig@csd.disa.mil	1-866-618-5988	801-605-7095	801-605-7453		

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